

## MOBILE CRISIS RESPONSE SERVICES

Mobile Crisis Response Services assists adults, children, adolescents, and their families in resolving crisis situations and helps to avert unnecessary hospitalization and emergency room visits by stabilizing the crisis in the most normalized, least restrictive setting appropriate to the individual's needs. Mobile Crisis Response Services teams function within a continuum of related services comprising viable partnerships with the goal of an integrated crisis system in order to meet the needs of all adults, children, adolescents, and their families more appropriately. Our treatment approach is grounded in family systems, solution-focused, and crisis intervention theories, and it is implemented in a manner that is person-centered, family-focused, community-based, culturally sensitive, and strength-based.

### AVAILABLE SERVICES

- Consultation and information
- Crisis assessment
- Crisis intervention and stabilization
- Facilitation of alternate levels of care

### BENEFITS

- Service provided at the moment of the crisis where the individual is located
- Strength-based, trauma-informed, least intrusive/restrictive community-based service
- Diversion from higher levels care when clinically appropriate
- Cost effective
- Proven service mode

**How are services accessed?** Referrals for mobile crisis are made through gatekeepers. These gatekeepers operate phones 24/7 and report crisis phone calls to Mobile Crisis Response Services during program hours of operation.

### ADULT MOBILE TEAM

Rensselaer County	Samaritan Hospital at 518.271.3540
Schenectady County	Ellis Hospital at 518.243.4000
Saratoga County	Saratoga County Mental Health Clinic 518.584.9030
Warren County	Glens Falls Hospital Emergency Clinical Team (pager) 518.969.1140
Washington County	Glens Falls Hospital Emergency Clinical Team (pager) 518.969.1140

## CHILD AND ADOLESCENT MOBILE TEAM

Albany County	Children's Mental Health Clinic at 518.447.4550 — OR — Mobile Crisis Team at 518.447.9650
Rensselaer County	Unified Services at 518.270.2800 or St. Peter's Health Partners — OR — Samaritan Hospital at 518.271.3540
Schenectady County	Ellis Hospital at 518.243.4000 — OR — Child Guidance at Northeast Parent & Child Society at 518.381.8911
Saratoga County	Saratoga Mental Health Clinic at 518.584.9030
Warren County	Glens Falls Hospital Emergency Clinical Team (pager) 518.969.1140
Washington County	Glens Falls Hospital Emergency Clinical Team (pager) 518.969.1140

**When are services available?** Mobile Crisis Response Services operates Monday through Friday, 11:00 a.m. – 9:30 p.m. The school-focused behaviorist is on duty Monday through Friday, 8:00 a.m. – 4:30 p.m.

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*Center for Human Services Research, University at Albany (1.11) concluded: "The Child and Adolescent Mobile Team successfully meets the program goals of reducing unnecessary hospitalization and facilitates linkages to community-based supports. . . .CAMT meets the goal of reducing hospitalizations in a cost effective way." (p. 35)*